

David T. Ratcliffe
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DavesPianoLessons.com

Education

University of California Santa Cruz, 1985, BA in Computer and Information Science
Piano Study

- Duke University: with Mary Lou Williams
- Berklee College of Music: Piano Performance major

Employment/Experience

Piano Teacher

- Burbank Elementary School; Chenery Middle School, Belmont, Massachusetts
- Private students in Massachusetts, Maine, and California
- Adjunct Teacher to Music Director, Shoreline Middle School, Santa Cruz, California
- Piano tuner and technician apprentice; rebuilt player and grand pianos
- Expanding sample library of transcriptions and scores for piano instruction
DavesPianoLessons.com

Administrative Assistance and Management

- Randstad USA:
 - Northeastern University School of Law Admissions Office; Operations/System Manager
 - BWH—Radiology Research Administration and Boston Architectural College:
Database compilation, analysis, maintenance and development
- Burbank After School Program and Chenery Extended Program, Belmont, MA
Database creation and maintenance; managed office systems; facility management; edited newsletters, emails, forms

Adam Frost Computer Services

- Computer support specialist providing hardware and software maintenance, layered backup security, system troubleshooting, and antivirus protection

SGI (Silicon Graphics Inc.), Mountain View, California

- **Engineering and Technical Support**
Developed and managed SGI graphic desktop utilities; tested operating systems; taught SGI workspace classes
- **Information Architect; Created, developed, maintained, published IRIX and Linux Developer's Toolboxes**
Produced quarterly web publication of SGI Freeware Project and Developer's Toolbox;
Webmaster: fielded and processed technical enquiries from software and hardware developers;
system administrator for SGI server

Webmaster

- Oona Ratcliffe: Artist (www.oonaratlcliffe.com/)
- Nina Vansuch: Performer (www.ninavansuch.com/)
- Nancy Wagner: Artist (www.nancywagnerpainter.com/)
- The Committee for Nuclear Responsibility (CNR) (www.ratical.org/radiation/CNR/)
- The X-rays and Health Project (XaHP) (www.x-raysandhealth.org/)
- John Ryan Haule: Jungian Analyst, writer, & lecturer (www.jrhauale.net/)

Applications/systems

- Finale, Studio Vision Pro, Word, Excel, MS Office, Word Perfect, Photoshop, BBEdit, FrameMaker, SSH, FTP, Shell, CPanel
- Macintosh OS 8, 9, 10
- Windows MSDOS, 95, 98, 2000, NT, XP
- SGI IRIX (BSD+Berkeley+ATT UNIX), Linux (Red Hat)

Languages:

- HTML, XML, CSS, Perl, JavaScript, CGI, C, SH, CSH, PostScript, Pascal, Fortran